Instructions for use.

ConnectLine App
for Android devices

App version 1.3.0

ANDROID APP ON Google play

Works with Android™

oticon
PEOPLE FIRST

Introduction

This is a detailed guide to the ConnectLine App for Android smartphones and tablets.

- How to pair Streamer with an Android™ device
- How to get the app on Google Play™
- Function and features of the Android device using the app
- Overview of ConnectLine functions controlled through the app
- Troubleshooting

Intended Use

The Remote Control App is intended to assist users of wireless hearing instrument to control functionality provided by their hearing solution.

Disclaimer

Oticon does not take responsibility for the consequences of using this app outside intented use.

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The ConnectLine App for Android smartphones and tablets requires any Streamer Pro with firmware 1.3 or later. Please visit www.oticon.com/app for more details on compatibility.

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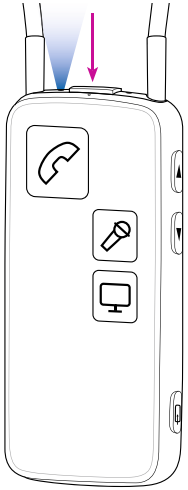
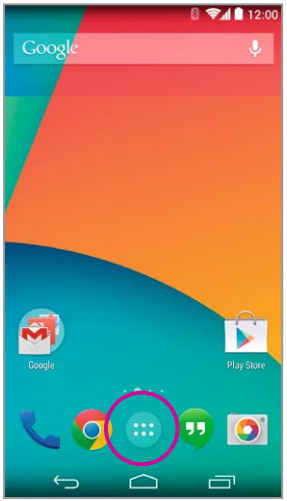
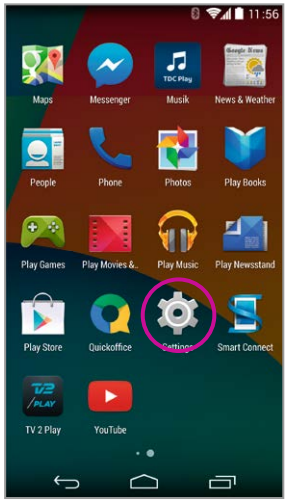
How to pair the Android device and Streamer Pro



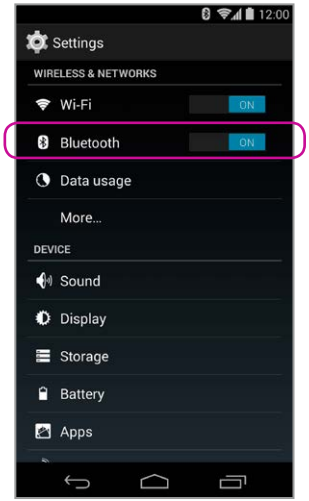
Prepare Streamer
Press the power button on top of the Streamer until the top LED flashes blue.



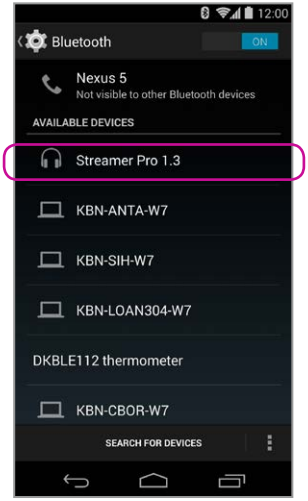
Find settings icon
Find the settings icon on the Android device.



Press Settings

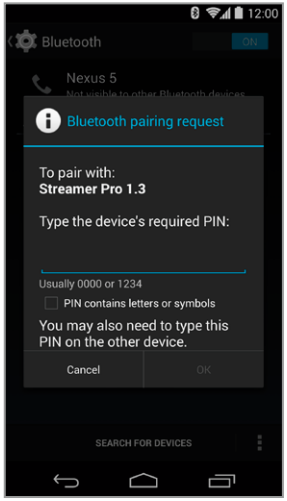


Select Bluetooth
Find the Bluetooth icon in the settings menu.



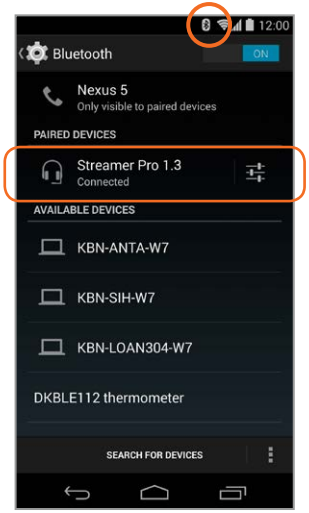
Find Streamer Pro 1.3

Select Streamer Pro 1.3
Press Pair



Enter PIN

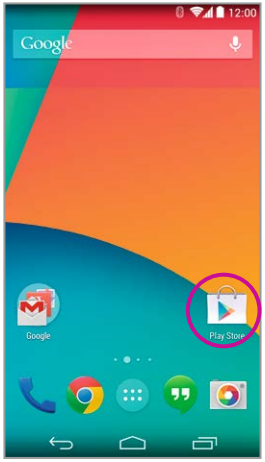
If promped enter the Pin for Streamer 0000 (four zeros).



Verify connection

Check that Streamer Pro is now connected.
It should read "Connected" and you should see a small Bluetooth icon in the top status menu.

Install App

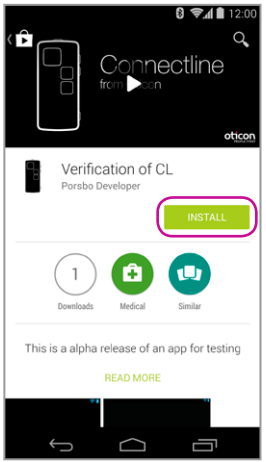


Open Google Play
Find the Google Play store app on your Android device. Press it.

Step 1:
In Google Play select the search function.

Step 2:
In the seach field , type “Oticon”.

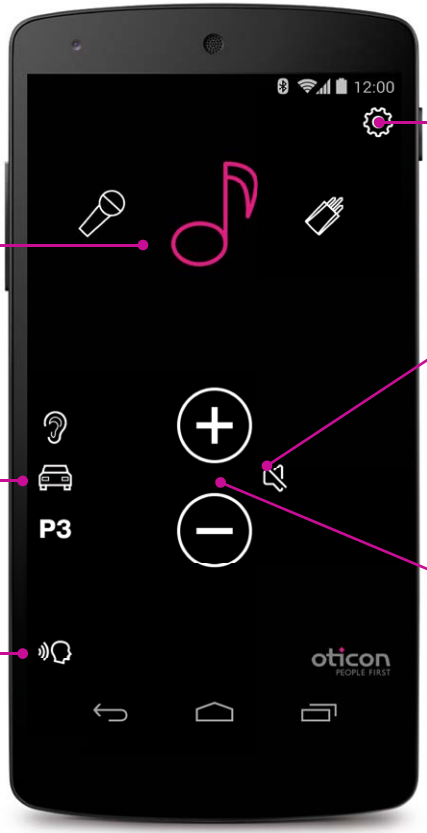
Search, download & sign in



Install
Press the green install button

App available
The ConnectLine App should now be on your device.

App overview



Settings

The “Carrousel”
Swipe and select
“Streaming source”

Mute (page 11)

Programs (page 10)

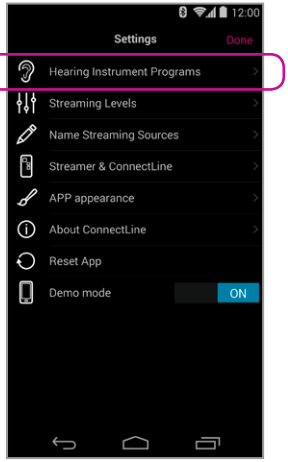
Volume up/down

Back dir (page 29)

Programs

Program selector

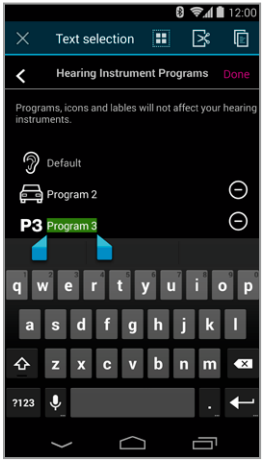
Hearing instrument programs can be selected directly.



Custom labelling

Labels can be assigned to programs that already exist in the Hearing instruments.

Note:
Adding a label here does NOT add a new program in the Hearing Instruments.



Custom labels

Settings --> Hearing Instrument Programs --> Press + to select an icon for the specific program.

Mute

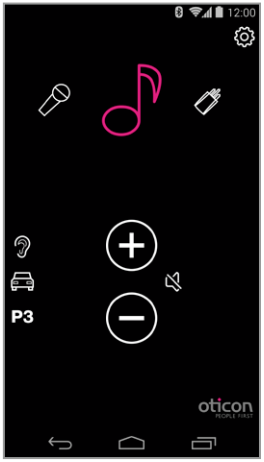
While Streaming

While streaming, the microphones of the hearing instruments can be muted to suppress surrounding sound/noise.

While not Streaming

If not Streaming, the microphones on Oticon Alta, Nera, Ria and Sensei hearing instruments can be muted for quiet/ comfort.

Answer call - App running

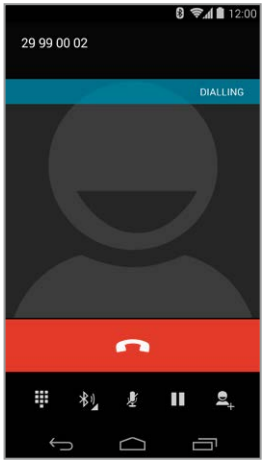


App is running

The ConnectLine App is running. In this example the user is listening to music (from the phone).

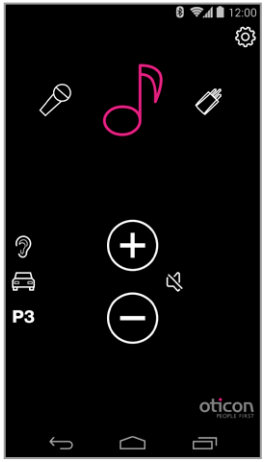
Incoming call

When receiving an incoming call, the ConnectLine App is "pushed to the back" and the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phone's answer button .



In a call

When taking a call, the phone's call handling window continues to be active.

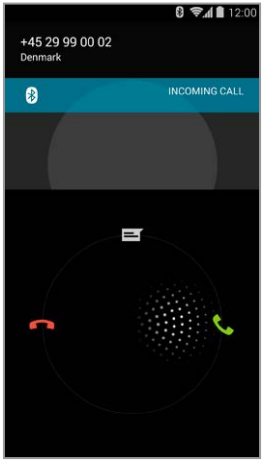


Autoresume

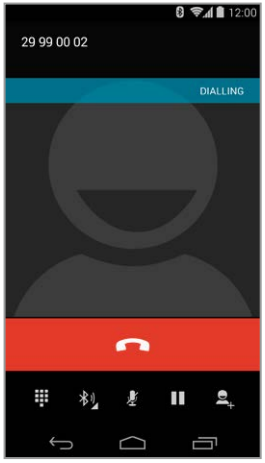
When the call is ended, the App (and the Connectline system) returns to its previous state (Autoresume). In this example, it returns to the music screen.

App NOT running

App is not running
If the ConnectLine App is not running, the phone is typically on its "home view".



Incoming call
When the user receives an incoming call, the ConnectLine App is "pushed to the back" and the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phones answer button .



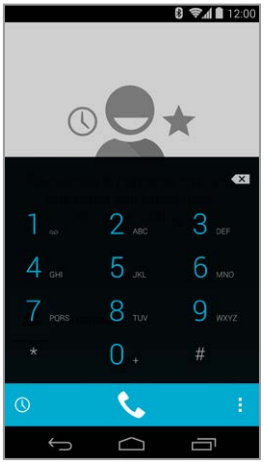
In a call
When taking a call, the call handling window continues to be active.

Call ended
Phone returns to previous (idle) state.

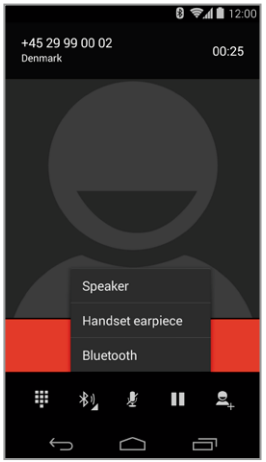
Make call, phone

App is running
Close the app (press the Home button once).

Select Phone



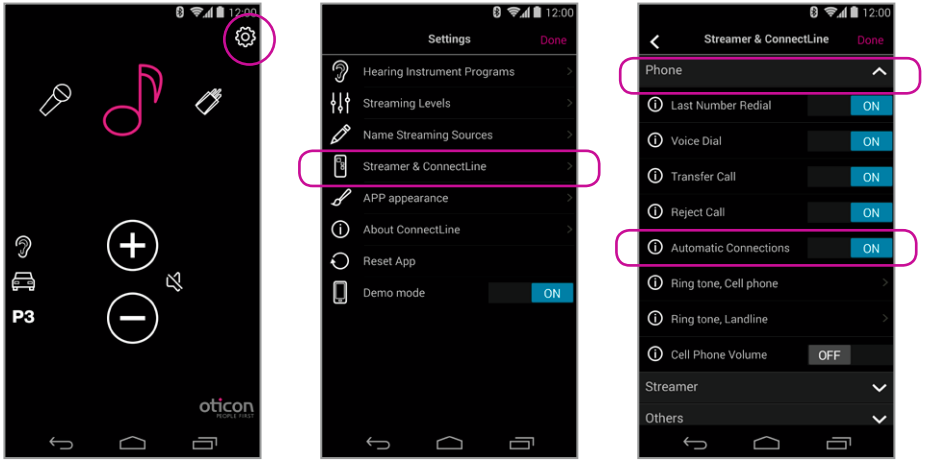
Key in number
Key in number followed by "Call".



Call active/End call
End call either on the phone or on the Streamer Pro (phone button).

This guide continues on next page

Play your favorite music



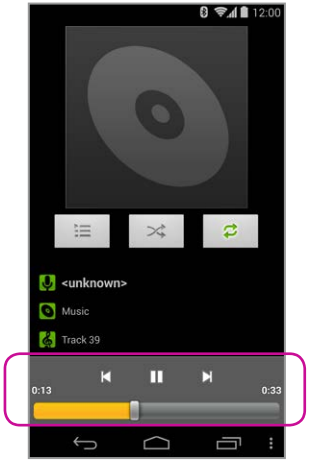
Automatic connections for music player

To enable the Streamer to automatically start audio Streaming when the music player is running, "automatic connections" should be enabled.

Settings --> Streamer and ConnectLine --> Phone --> Enable automatic connections

Start music player

Click the home button to push the ConnectLine App into the background.
Find and select the "Music" icon.



Music player

You can play, pause and regulate volume at will through the music app. Connection is automatically made to Streamer and Hearing instruments.

Switch to the app

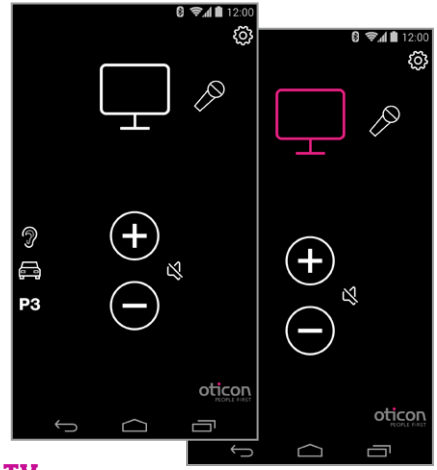
If you want to switch back to the app, either press the task button an overview of active apps, and then choose the ConnectLine App or press the Home button once and find the ConnectLine App as you normally would.

Select and resume

If using the ConnectLine App, the Music icon on the app is now a shortcut to the Music player, which can be started and stopped at will. If other sources are chosen, the music will be paused until selected again.

TV

In Carrousel if previously paired



TV

Pressing the TV icon will start/stop audio from the TV adapter.

Microphone

In Carrousel if previously paired

Microphone

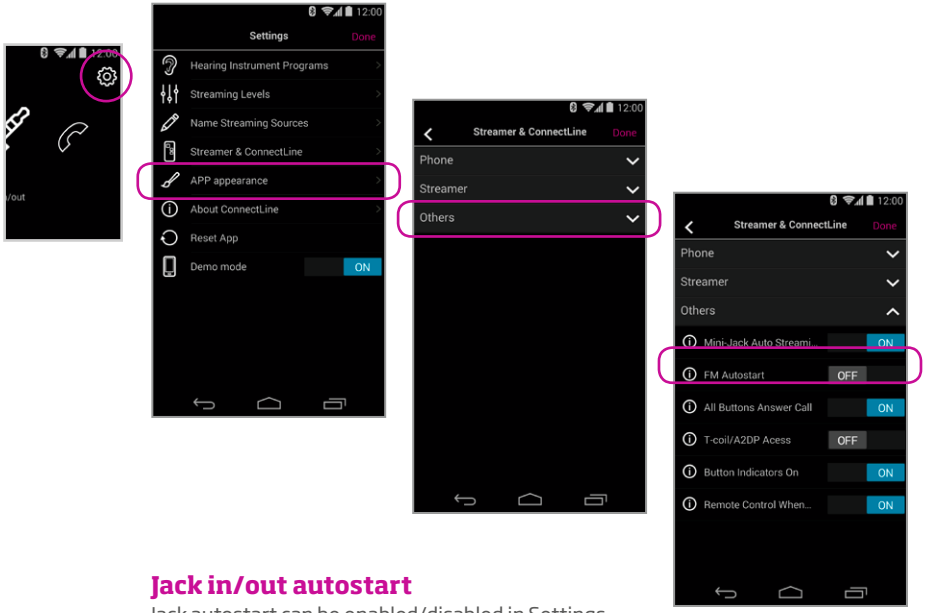
Pressing the Microphone icon will start audio streaming from the ConnectLine Microphone. Streaming can also be started from the microphone or from the Streamer.

Jack-in

In Carrousel if inserted

Jack in/out

If a jack is inserted into the Streamer, audio streaming is automatically started.



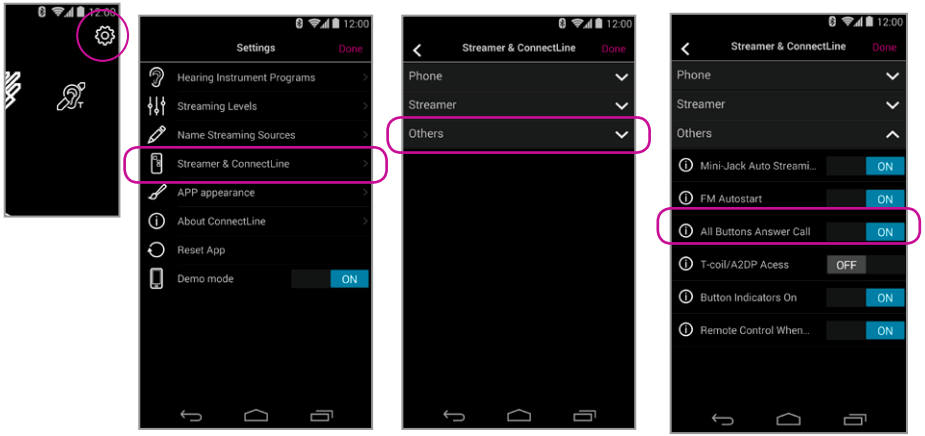
Jack in/out autostart

Jack autostart can be enabled/disabled in Settings.

Settings--> Streamer & ConnectLine --> Other --> Jack automatic streaming

FM

In Carrousel if inserted



FM

Pressing the FM icon will start/stop audio streaming from FM.

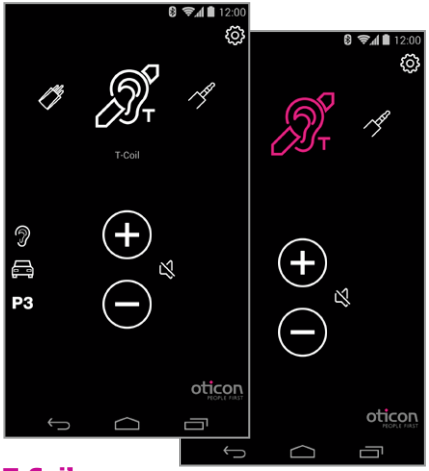
FM autostart

Jack autostart can be enabled/disabled in Settings.

Settings--> Streamer & ConnectLine --> Other --> FM Autostart

T-Coil

Always in Carrousel



T-Coil

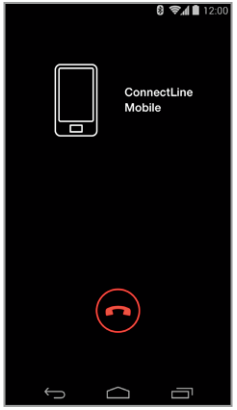
Pressing the T-Coil icon will start/stop audio streaming from T-Coil.

Second mobile phone

Will NOT appear in Carrousel

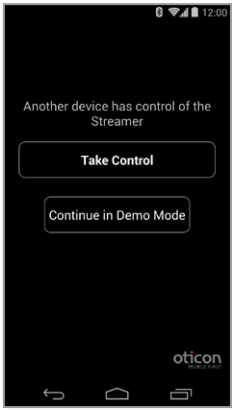
Decline or accept call

An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.



End call

The call can be ended in the app (or on the Streamer).



Multiple apps running

If more than one phone is paired with the Streamer, the Streamer will be controlled by the phone from where the app was most recently opened.

WARNING!

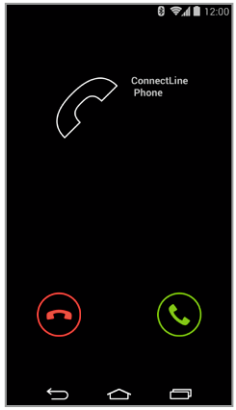
To ensure that your system is not operated without your consent or knowledge, we recommend that the app is only installed on your personal devices.

Landline phone

Will appear in Carrousel if in range

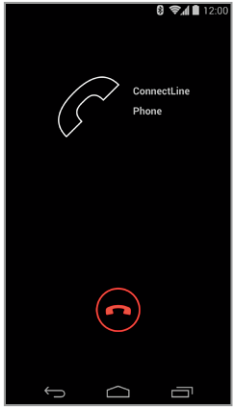
App is running

If a landline phone adapter has been paired and is within reach, it will appear as a Phone icon in the App. If the app is not running, the call can only be answered directly from the Streamer.



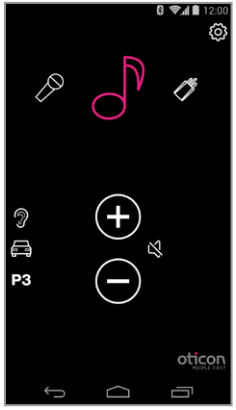
Answer call

An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.



End Call

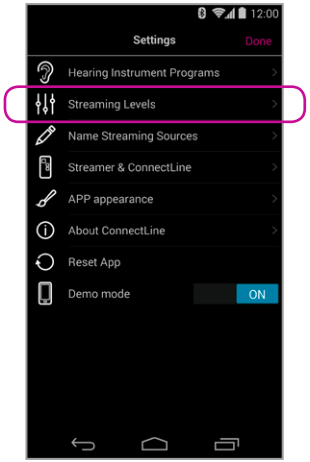
The call can be ended in the app (or on the Streamer).

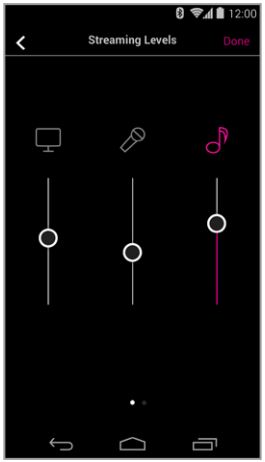


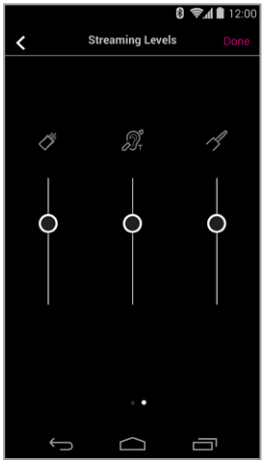
Autoresume

If another source was active (in this example, music) that source will be resumed after the call is ended.

Settings - Streaming levels





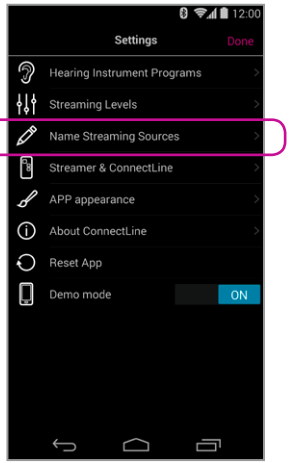


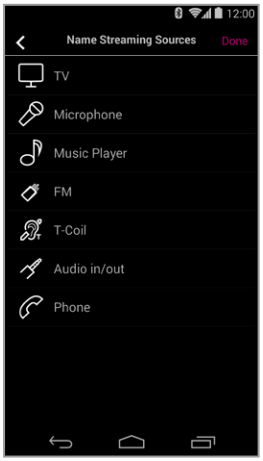
Streaming levels

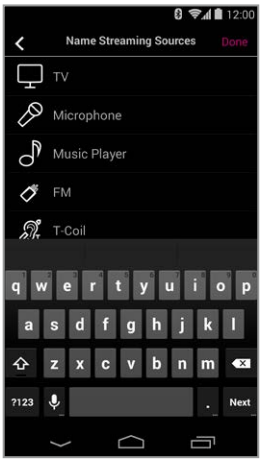
Streaming levels can be adjusted for each streaming source independently. While streaming, the active source will be highlighted with magenta.

Settings --> Streaming levels

Settings - Streaming source labelling





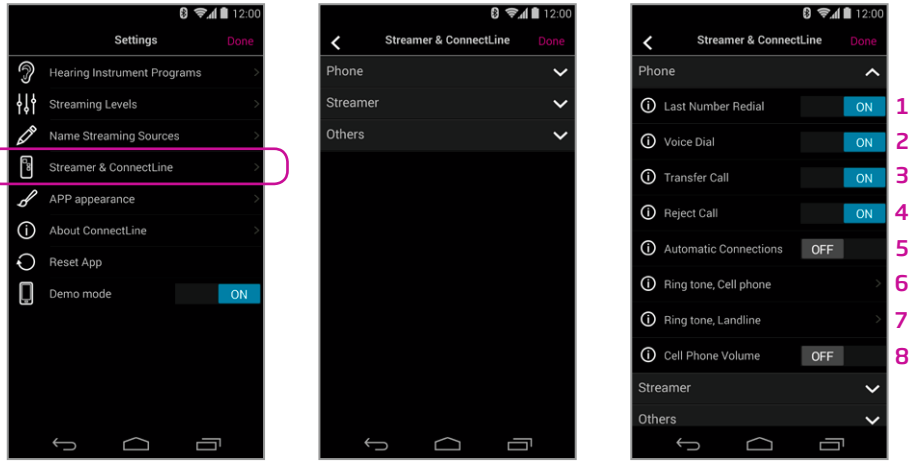


Streaming source labelling

The streaming sources can be labelled according to personal preferences.

Settings --> Name Streaming Sources

Settings - Phone



Phone settings

A selection of settings which affects the daily use of phones may be customised.

1: **Last Number Redial**
If enabled, last number redial can be started by pressing and holding the phone button on the Streamer (if supported by the mobile phone).

2: **Voice Dial**
If enabled, briefly pressing the phone button on the Streamer will enable voice dial (if supported by your mobile phone and you are not in range of a ConnectLine phone adapter).

3: **Transfer Call**
If enabled, pressing and holding the phone button on the Streamer will transfer a call back to the mobile phone.

4: **Reject Call**
If enabled, an incoming mobile phone call can be rejected by pressing “volume down” on the Streamer.

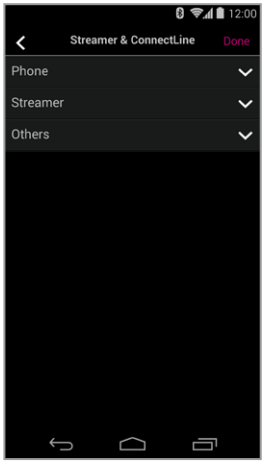
5: **Automatic connections**
Allow automatic connections, e.g. SMS notifications and music players.

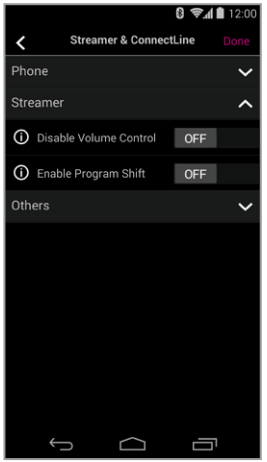
6: **Ring tone, cell**
Ring tone associated with calls from your mobile phone(s).

7: **Ring tone, landline**
Ring tone associated with calls from the ConnectLine phone solution.

8: **Mobile phone volume**
Enables you to adjust the volume of the call using the volume buttons on the mobile phone.

Settings - Streamer



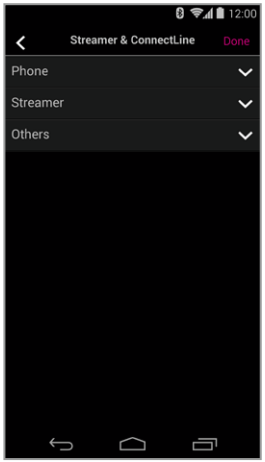


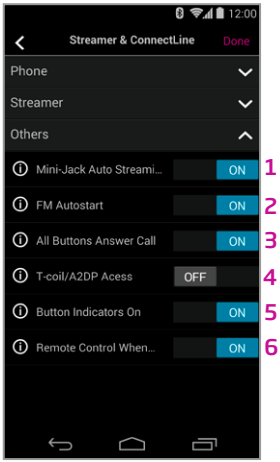
Streamer settings
A selection of settings may be customised.

1: **Disable Volume Control**
If enabled, volume control of hearing instruments cannot be carried out using the Streamer.

2: **Enable Program Shift**
If enabled, program shift of hearing instruments cannot be carried out using the Streamer.

Settings - Other





Other settings

A selection of settings which affects the daily use of the Streamer itself may be customised.

1: Jack automatic streaming
If enabled, audio streaming from jack input will automatically commence when jack is inserted.

2: FM Autostart
If enabled, FM streaming will automatically commence when FM receiver is inserted.

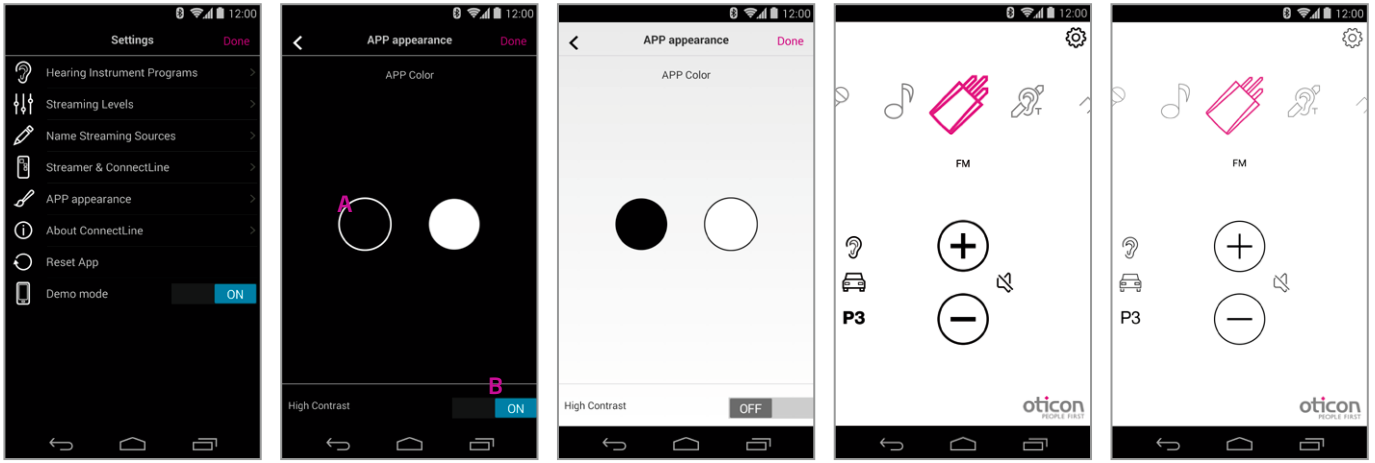
3: Answers call, all buttons
If enabled, all front buttons can be used to answer call.

4: T-Coil/A2DP
If not selected, a single press of the Streamer AUX button, starts A2DP. If selected, a single press of the Streamer AUX button, starts the T-Coil.

5: Indicators ON
When indicators are off there are no visual led indicators on front of the Streamer.

6: Use as remote when off
If enabled, Streamer can also be used as a remote control for the hearing instruments even when Streamer is turned off.

Settings - Appearance

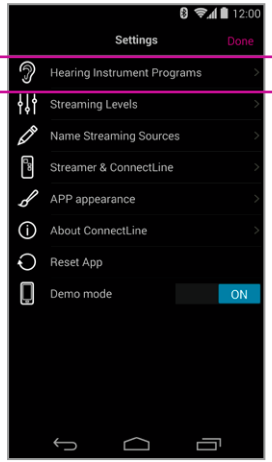


Visual appearance

The visual appearance of the app can be changed so it is either black or white. (A)
For both colors, thin or thick icon outlines can be selected. (B)

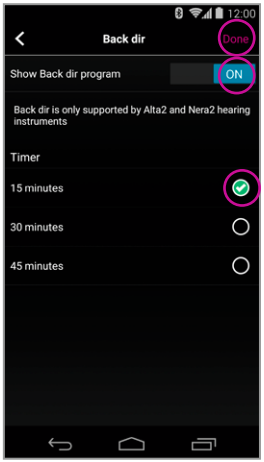
Back dir

Enable
Back dir has to be enabled in the settings menu



Settings
Select hearing instrument programs

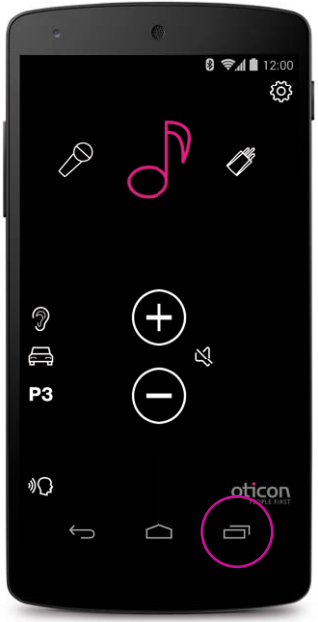
Settings
Enable back dir



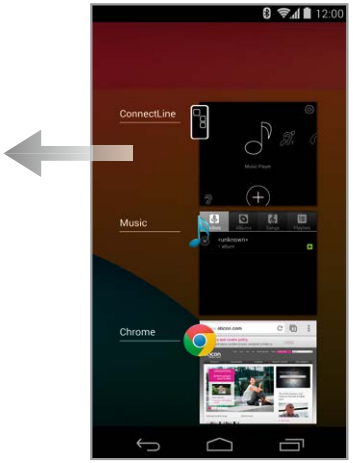
Settings
1. Show back dir on main screen
2. Set timer
3. Press done to save

Note:
Back dir is only supported by Alta2 and Nera2 hearing instruments

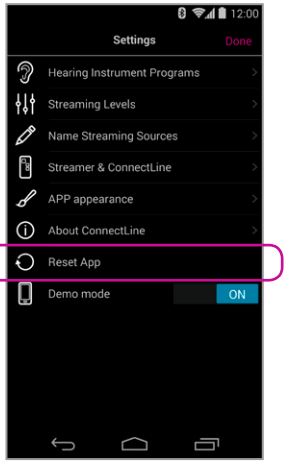
Troubleshooting



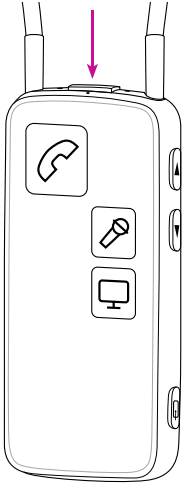
Close/restart App
Click the task button for an overview of active apps

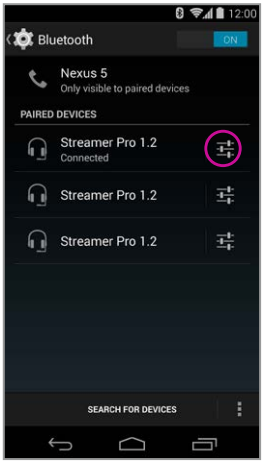


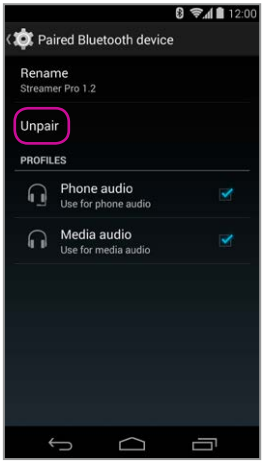
Close App
Swipe the ConnectLine App to the left so that it is removed from the screen. It is now completely stopped.



Reset App
Resetting the app will restore the app to its initial settings.







Reset Streamer

The Streamer is automatically reset when powered off/on.

Re-pair Streamer and Android device

In some cases, especially if the device and Streamer have been paired multiple times with other devices, it may be beneficial to clear all pairings in both the Android device and the Streamer.

1. Turn Streamer off
2. On the phone: (settings > Bluetooth) select the Streamer then press “unpair”
3. Turn off phone
4. Turn Streamer on
5. On the Streamer: hold “power on” AND “volume up” for 10 seconds
6. Turn on phone and re-pair Streamer (see page 4)

People First

People First is our promise
to empower people
to communicate freely,
interact naturally and
participate actively

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